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2014 FEB -4 PM 3: 10
CLERK U.S. DISTRICT COURT
CENTRAL DIST. OF CALIF.
LOS ANGELES

### UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

ROSA CHANEY,

ROSA CHANEY

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Plaintiff,

VS.

RENT RECOVERY SOLUTIONS; and DOES 1 to 10, inclusive,

Defendants.

COMPLAINT AND DEMAND FOR JURY TRIAL

(Unlawful Debt Collection Practices)
Demand Does Not Exceed \$10,000

#### **COMPLAINT**

#### **JURISDICTION**

- Jurisdiction of this Court arises under 28 U.S.C. § 1331 and pursuant to 15
   U.S.C. § 1692k(d), and pursuant to 28 U.S.C. § 1367 for pendent state law claims.
- 2. This action arises out of Defendants' violation of the Fair Debt Collection
  Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA") and the Rosenthal Fair Debt
  Collection Practices Act, §1788.1 et. seq. ("RFDCPA").
- 3. Venue is proper in this District because the acts and transactions occurred

here, Plaintiffs reside here, and Defendants transact business here.

#### **PARTIES**

- 4. Plaintiff Rosa Chaney is a natural person who resides in the City of Whittier, County of Los Angeles, State of California, and is a "consumer" as that term is defined by 15 U.S.C. § 1692a(3) and RA §1788(2)(h).
- 5. Defendant Rent Recovery Solutions (hereinafter "Defendant RRS") is a collection agency operating from an address of 2814 Spring Road, Suite 301, Atlanta, Georgia and is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6) and RFDCPA §1788.2(c).

#### FACTUAL ALLEGATIONS

- Plaintiff Rosa Chaney was never affiliated with any debt which originated with Richmond Village, LLC in regard to a lease at 9999 Walnut Street, Dallas, Texas 75243
- 7. Nonetheless, Defendant Rent Recovery began to contact Plaintiff Rosa
  Chaney via regular mail regarding this debt that originated with Richmond Village,
  LLC.
- 8. On or about, January 23, 2013, Plaintiff received a letter from Defendant Rent Recovery which was a "communication" in an attempt to collect a debt as that term is defined by 15 U.S.C. § 1692a(2).

- 9. The January 23<sup>rd</sup> letter indicated the Defendant Rent Recovery was attempting to collect a debt on behalf of Richmond Village/HBS in regards to a balance of \$1,282.50 due on a rental property located at 9999 Walnut Street, Dallas, Texas 75243.
- 10. The letter was an attempt to collect a debt from a "Rosa Gonzalez."
- 11. The lease was agreed to by Richmond Village and Rosa "Maria" Gonzalez.
- 12. Plaintiff Rosa Chaney before her marriage was known as Rosa Gonzalez, however, she never bore the middle name of "Maria" or ever resided Dallas, Texas.
- 13. Defendant Rent Recovery was attempting to collect a debt from Plaintiff Rosa Chaney that she never owed.
- 14. Upon receipt of Defendant Rent Recovery's letter Plaintiff immediately telephoned Defendant Rent Recovery to inform them of the error.
- 15. Defendant, unfortunately, instead of clarifying, or attempting to clarify the error, accused Plaintiff of lying.
- 16. Additionally, the letter that was sent in an attempt to collect a debt did not contain the language informing Plaintiff of her right to dispute the debt within thirty days as required by 15 U.S.C 1692 otherwise known as the Fair Debt Collection Practices Act.
- 17. During their collection communications, Defendants violated numerous

and multiple provisions of the FDCPA, including but not limited to 15 U.S.C. § 1692e, 1692e(2) 1692e(5), 1692e(10), 1692e(11), 1692f, 1692f(1), 1692g, 1692g(a)(1), 1692g(a)(2), 1692g(a)(3), 1692g(a)(4), 1692g(a)(5) and RFDCPA § 1788.10(f) and 1788.11(a).

18. Plaintiff has suffered actual damages as a result of these illegal collection communications in the form of anger, anxiety, emotional distress, fear, humiliation, frustration, amongst other negative emotions, as well as suffering from unjustified and abusive invasions of personal privacy at Plaintiff's home.

# CAUSES OF ACTION COUNT I VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. § 1692 et seq.

- 19. Plaintiff repeats and realleges and incorporates by reference paragraphs 1 through 19.
- 20. Defendant violated the FDCPA. Defendants violations include, but are not limited to, the following:
  - (a) The Defendants violated 15 U.S.C. §1692e by making any other false, deceptive, or misleading representation or means in connection with the debt collection.
  - (b) The Defendants violated 15 U.S.C. §1692e(2) by misrepresenting the character, amount, or legal status of the alleged debt.

- (c) The Defendants violated 15 U.S.C. §1692e(5) by threatening to take any action that cannot legally be taken or that is not intended to be taken.
- (d) The Defendants violated 15 U.S.C. §1692e(10) by using any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.
- (e) The Defendants violated 15 U.S.C. §1692e(11) by failing to communicate the mini-Miranda warning, "This is an attempt to collect a debt and any information obtained will be used for that purpose."
- (f) The Defendants violated 15 U.S.C. §1692f by using unfair or unconscionable means to collect or attempt to collect the alleged debt.
- (g) The Defendants violated 15 U.S.C. §1692f(1) by attempting to collect any amount not authorized by the agreement creating the debt or permitted by law.
- (h) The Defendants violated 15 U.S.C. §1692g by failing to send the consumer a thirty (30) day validation notice within five days of the initial communication.

- (i) The Defendants violated 15 U.S.C. §1692g(a)(1) by failing to state the amount of debt.
- (j) The Defendants violated 15 U.S.C. §1692g(a)(2) by failing to state the name of the creditor to whom the debt is owed.
- (k) The Defendants violated 15 U.S.C. §1692g(a)(3) by failing to state the right to dispute within thirty (30) days.
- (l) The Defendants violated 15 U.S.C. §1692g(a)(4) by failing to state the right to have verification/judgment mailed to consumer.
- (m) The Defendants violated 15 U.S.C. §1692g(a)(5) by failing to provide name and address of original creditor if different from current creditor.
- 21. As a result of each and every Defendant's violations of the FDCPA,

  Plaintiff is therefore entitled to actual damages pursuant to 15 U.S.C. §

  1692k(a)(1); statutory damages in an amount up to \$1,000.00 pursuant to 15

  U.S.C. § 1692k(a)(2)(A); and, reasonable attorney's fees and costs pursuant to 15

  U.S.C. § 1692k(a)(3) from each and every Defendant herein.

WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendant as follows:

a) For an award of actual damages pursuant to 15 U.S.C. §1692k(a)(1) against Defendant and in favor of Plaintiff;

- b) For an award of statutory damages of \$1,000.00 pursuant to 15 U.S.C. §1692k(a)(2)(A) against Defendant in favor of Plaintiff; and
- c) For an award of costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. §1692k(a)(3) against Defendant and in favor of Plaintiff; and
- d) Actual damages from the Defendants for all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations.

# COUNT II VIOLATIONS OF THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT §1788 et seq.

- 22. Plaintiff repeats and realleges and incorporates by reference paragraphs 1 through 19.
- 23. Defendant violated the RFDCPA. Defendants violations include, but are not limited to, the following:
  - (a) The Defendants violated §1788.10(f) by threatening to take any action against the debtor which is prohibited by this title.
  - (b) The Defendants violated §1788.11(a) by using obscene or profane language.
  - (c) damages pursuant to California Civil Code § 1788.30(a); statutory damages for a knowing or willful violation in the

amount up to \$1,000.00 pursuant to California Civil Code § 1788.30(b); and reasonable attorney's fees and costs pursuant to California Civil Code § 1788.30(c) from Defendant.

WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendant as follows:

- a) For an award of actual damages from each and every Defendant pursuant to California Civil Code §1788.30(a);
- b) For an award of statutory damages up to \$1,000.00 pursuant to California Civil Code § 1788.30(b); and
- c) For an award of litigation costs and reasonable attorney's fees pursuant to California Civil Code § 1788.30(c) against each and every Defendant.

RESPECTFULLY SUBMITTED,

DATED: January 30, 2014

PRICE LAW GROUP APC

By: Thomas

Attorney for Plaintiff

#### **DEMAND FOR JURY TRIAL**

PLEASE TAKE NOTICE that Plaintiff ROSA CHANEY demands trial by jury in this action.

#### UNITED STATES DISTRICT COURT

for the

Central District of California

ROSA CHANEY	)	
Plaintiff	)	
v.	Civil Action No.	
RENT RECOVERY SOLUTIONS; and DOES 1 to 10, inclusive,	QV14-08/1	AGR
Defendant	)	

#### SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

RENT RECOVERY SOLUTIONS 2814 Spring Road, Suite 301 Atlanta, Georgia

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are: G. Thomas Martin, III, Esq. (SBN 218456)

PRICE LAW GROUP, APC 15760 Ventura Blvd., Suite 1100

Encino, CA 91436

T: (818) 907-2030; F: (866) 397-2030

tom@plglawfirm.com

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

		CLERK OF COUNTY S DISTRICT
Date:	FEB - 4 2014	SHEARINGEOR
		Signature of Clerk by Deputy Clerk
		1184

AO 440 (Rev. 12/09) Summons in a Civil Action (Page 2)

Civil Action No.

#### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

	This summons for (nam	e of individual and title, if any)		
was re	ceived by me on (date)		•	
	☐ I personally served to	the summons on the individu	nal at (place)	
	***************************************		on (date)	; or
	☐ I left the summons a	at the individual's residence	or usual place of abode with (name)	
		, a pers	on of suitable age and discretion who resid	les there,
	on (date)	, and mailed a copy	to the individual's last known address; or	
	☐ I served the summon	ns on (name of individual)		, who is
	designated by law to a	ccept service of process on b	pehalf of (name of organization)	
			on (date)	; or
	☐ I returned the summ	nons unexecuted because		; or
	☐ Other (specify):			
	My fees are \$	for travel and \$	for services, for a total of \$	0.00
	I declare under penalty	of perjury that this information	tion is true.	
Date:				
But.		***************************************	Server's signature	
		ensous section of the	Printed name and title	hadd dawll an anadraid dawn an an an ad an ad an ad an ad an
			Server's address	

Additional information regarding attempted service, etc:

Case 2:14	-cv-00871-ABC	C-AJW Docum	<b>BYIL COVERSHEET</b> 04/	14 Page 11 of 13	Page ID #:23
I. (a) PLAINTIFFS ( Check	k box if you are repres	enting yourself [] )	DEFENDANTS	( Check box if you are rep	resenting yourself [ )
ROSA CHANEY		CC	RENTRECOVERY SOL	UTIONS; and DOES 1 to 10, inc	dusive,
(b) Attorneys (Firm Name, A	Address and Telephon rovide same informat	ne Number. If you ion.)	(b) Attorneys (Firm are representing yo	Name, Address and Teleph ourself, provide same inform	none Number. If you nation.)
G. Thomas Martin, III (SBN 218 PRICE LAW GROUP, APC, (818 15760 Ventura Blvd., Suite 110	8)907-2030				
II. BASIS OF JURISDICT	ION (Place an X in on	e box only.)	III. CITIZENSHIP OF PR	INCIPAL PARTIES-For Di c for plaintiff and one for de	iversity Cases Only efendant)
1. U.S. Government Plaintiff	3. Federal Qu Government	estion (U.S. Not a Party)	Citizen of This State  Citizen of Another State		Principal Place PTF DEF 4 1 4
2. U.S. Government Defendant	4. Diversity (Ir of Parties in It	r	Citizen or Subject of a Foreign Country	of Business in Ai  3	nother State 6 6
	•	s. Remanded from Appellate Court	1 3 1	nsferred from Another	Multi- District tigation
V. REQUESTED IN COM	PLAINT: JURY DEM	MAND: 🔀 Yes 🗌	No (Check "Yes" o	nly if demanded in comp	olaint.)
<b>CLASS ACTION under F</b>	.R.Cv.P. 23:	'es 🕱 No	MONEY DEMA	NDED IN COMPLAINT:	\$ according to proof
VI. CAUSE OF ACTION (	Cite the U.S. Civil Statute	e under which you are fi	ling and write a brief statemer	nt of cause. Do not cite jurisdic	ctional statutes unless diversity.)
Violations of the Fair Debt Co	llection Practices Act, 15	U.S.C. § 1692 et seq			
VII. NATURE OF SUIT (F	Place an X in one bo	x only).	····		
OTHER STATUTES	CONTRACT	REAL PROPERTY CON	T. IMMIGRATION	PRISONER PETITIONS	PROPERTY RIGHTS
375 False Claims Act	110 Insurance	240 Torts to Land	462 Naturalization	Habeas Corpus:	820 Copyrights
400 State Reapportionment	120 Marine	245 Tort Product Liability	Application  465 Other	463 Alien Detainee 510 Motions to Vacate	830 Patent
☐ 410 Antitrust	130 Miller Act	290 All Other Real	☐ Immigration Actions	Sentence	840 Trademark
430 Banks and Banking	☐ 140 Negotiable Instrument	Property TORTS	TORTS PERSONAL PROPERTY	530 General 535 Death Penalty	SOCIAL SECURITY.  861 HIA (1395ff)
450 Commerce/ICC	150 Recovery of	PERSONAL PROPERT	Yo 370 Other Fraud	Other:	
Rates/Etc.  460 Deportation	Overpayment & Enforcement of	310 Airplane 315 Airplane	371 Truth in Lending		863 DIWC/DIWW (405 (g))
470 Racketeer Influ-	Judgment	Product Liability	380 Other Personal	550 Civil Rights	864 SSID Title XVI
enced & Corrupt Org.	151 Medicare Act	Slander		555 Prison Condition	865 RSI (405 (g))
¥ 480 Consumer Credit	152 Recovery of Defaulted Student	330 Fed. Employer	s' Product Liability	Conditions of	FEDERAL TAX SUITS
490 Cable/Sat TV	Loan (Excl. Vet.)	340 Marine	BANKRUPTCY	Confinement FORFEITURE/PENALTY	870 Taxes (U.S. Plaintiff or Defendant)
850 Securities/Com- modities/Exchange	153 Recovery of Overpayment of	345 Marine Produc	et USC 158	625 Drug Related	871 IRS-Third Party 26 USC
B90 Other Statutory Actions	Vet. Benefits  160 Stockholders'	350 Motor Vehicle	423 Withdrawal 28 USC 157	LJ Seizure of Property 21 USC 881	7609
891 Agricultural Acts	Suits	355 Motor Vehicle	1	690 Other	
893 Environmental Matters	190 Other	360 Other Persona	440 Other Civil Right	s LABOR 710 Fair Labor Standard	
895 Freedom of Info.	Contract 195 Contract		441 Voting	└─ Act	
☐ Act ☐ 896 Arbitration	Product Liability	Med Malpratice 365 Personal Injur	442 Employment 443 Housing/	720 Labor/Mgmt. Relations	
☐ 896 Arbitration	196 Franchise REAL PROPERTY	Product Liability	Accomodations	740 Railway Labor Act	
899 Admin. Procedures Act/Review of Appeal of Agency Decision	210 Land Condemnation	367 Health Care/ Pharmaceutical Personal Injury	445 American with Disabilities- Employment 446 American with	751 Family and Medical Leave Act 790 Other Labor	
950 Constitutionality of State Statutes	220 Foreclosure 230 Rent Lease &	Product Liability 368 Asbestos Personal Injury	Disabilities-Other  448 Education	Litigation 791 Employee Ret. Inc. Security Act	
FOR OFFICE USE ONLY:	Case Number:	Product Liability	C v	14-087	1

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### Case 2:14 NYTED STATES DISTRICT COURT, CENTIFAL DISTRICT CRUTAL PAGE ID #:24 CIVIL COVER SHEET

VIII. VENUE: Your answers to the questions below will determine the division of the Court to which this case will most likely be initially assigned. This initial assignment is subject to change, in accordance with the Court's General Orders, upon review by the Court of your Complaint or Notice of Removal.

Question A: Was this case removed from		STATE CASE WAS PEN	DING IN	HE COU	NTY OF:	INIT	IAL DIVISION IN CA	CD IS:
state court?  Yes 🔀 No	Los Angeles Western							
If "no, " go to Question B. If "yes," check the		☐ Ventura, Santa Barbara, or San Luis Obispo				Western		
box to the right that applies, enter the corresponding division in response to	☐ Orange					Southern		
Question D, below, and skip to Section IX.		liverside or San Bernardino		<u> </u>		Eastern		
Question B: Is the United States, or one of its agencies or employees, a party to this action?  Yes X No					•	INITIAL DIVISION IN		
		A PLAINTIFF?  Then check the box below for the county in which the majority of DEFENDANTS reside.		Then check the box below for the county in which the majority of PLAINTIFFS reside.			CACD IS:	
If "no, " go to Question C. If "yes," check the		os Angeles		hannel	Angeles		Weste	ern
box to the right that applies, enter the corresponding division in response to	11 1	/entura, Santa Barbara, or San L Obispo	_uis	Ventura, Santa Barbara, or San Luis Obispo		n Luis	Weste	ern
Question D, below, and skip to Section IX.		☐ Orange		Ora	inge		South	ern
		Riverside or San Bernardino		Riverside or San Bernardino			Eastern	
		Other		Ctl	ner		Western	
	\. ngeles unty	B. Ventura, Santa Barbara, or San Luis Obispo Counties	C Orange (	County	D Riverside or San Bernardino Countles	A SAME AND A SAME OF	E. de the Central ct of California	F. Other
Indicate the location in which a majority of plaintiffs reside:	<u> </u>			]				
Indicate the location in which a majority of defendants reside:	ate the location in which a							
Indicate the location in which a majority of claims arose:	Indicate the location in which a							
C.1. Is either of the following true? If so, o	heck	the one that applies:	C.2. Is	either o	f the following true? If s	o, check th	e one that applies:	:
2 or more answers in Column C		***		2 or r	nore answers in Column E	)		
only 1 answer in Column C and no	answ	ers in Column D	only 1 answer in Column D and no answers in Column C					
Your case will initially be assigned to the SOUTHERN DIVISION. Enter "Southern" in response to Question D, below.			Your case will initially be assigned to the EASTERN DIVISION. Enter "Eastern" in response to Question D, below.					
If none applies, answer que	stion C	2 to the right.	If none applies, go to the box below.					
		Your case will in WES' Enter "Western" in r	TERN DIV	SION.				A4400040000000000000000000000000000000
Question D: Initial Division?					INITIAL DIV	VISION IN CA	CD	
Enter the initial division determined by Question A, B, or C above:			WESTERN					

#### Case 2:14-cv-000011E0053T-ATIES DISTRICTEDOURF, CENTRAL/DISTRICTE OB CALEFORNIA ID #:25

#### CIVIL COVER SHEET

IX(a). IDENTICAL CASES: Has this ac	tion been previously filed in this court and dismissed, remanded or closed?	⊠ NO	YES
If yes, list case number(s):			***************************************
IX(b). RELATED CASES: Have any cas	es been previously filed in this court that are related to the present case?	X NO	☐ YES
If yes, list case number(s):			· · · · · · · · · · · · · · · · · · ·
Civil cases are deemed related if a previo	ously filed case and the present case:		
(Check all boxes that apply) A. Arise	from the same or closely related transactions, happenings, or events; or		
B. Call fo	or determination of the same or substantially related or similar questions of law and fa	ict; or	
C. For o	ther reasons would entail substantial duplication of labor if heard by different judges;	or	
D. Invol	ve the same patent, trademark or copyright <u>, and</u> one of the factors identified above in	ı a, b or c also is pre	sent.
X. SIGNATURE OF ATTORNEY (OR SELF-REPRESENTED LITIGANT	): St. The Meter DAT	E: <u>01/29/2014</u>	
other papers as required by law. This form, at	Civil Cover Sheet and the information contained herein neither replace nor supplement oproved by the Judicial Conference of the United States in September 1974, is required urpose of statistics, venue and initiating the civil docket sheet. (For more detailed instr	d pursuant to Local	Rule 3-1 is not filed
Key to Statistical codes relating to Social Secu	rity Cases:		

Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action
861	НІА	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405 (g))
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405 (g))
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405 (g))

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